

Prescribed form for disclosure statement (financial adviser other than authorised financial adviser and QFE advisers)

Disclosure statement (Financial Adviser)

Name of Financial Adviser: **Jeffrey Royle**. Registered Financial Adviser **FSP5181**

Address: **PO Box 647, Orewa 0946, Auckland, New Zealand.**

Trading name: **Jeffrey Royle, iLender**

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It is important that you read this document

This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

What sort of adviser am I?

I am a registered, but not authorised, financial adviser.

I can give you advice about:

Residential and Commercial Mortgages, Bridging Finance, Personal Loans
Insurance products such as Life Cover, Medical Cover and Trauma

What should you do if something goes wrong?

If you have a problem, concern, or complaint about any part of my service, please tell me so that I can try to fix the problem.

Jeffrey Royle
PO Box 889, Whangaparaoa, 0943, Auckland

You may contact the internal complaints scheme by *telephone (09 428 5333) email (jeff.royle@nztsl.co.nz) fax (09 428 5334) or in writing to the above address.*

If we cannot agree on how to fix the issue, or if you decide not to use the internal complaints scheme, you can contact **Financial Services Complaints Ltd.**

This service will cost you nothing, and will help us resolve any disagreements. You can contact **FSCL** at:-

Address: Level 13, 45 Johnston Street, PO Box 5967, Lambton, Wellington

Telephone number: 04 472 3725

Email address: info@fscl.org.nz

How am I regulated by the Government?

You can check that I am a registered financial adviser at <http://www.fspr.govt.nz>

The Financial Markets Authority regulates financial advisers. Contact the FMA for more information, including financial tips and warnings.

You can report information or complain about my conduct to the FMA, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above (under **What should you do if something goes wrong?**).

Declaration

I, Jeffrey Royle, declare that, to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010